



SOMANATH EDUCATIONAL TRUST'S

**S. B. PATIL INSTITUTE FOR DENTAL SCIENCES & RESEARCH
BIDAR – 585 402 (KARNATAKA)**

(Affiliated to Rajiv Gandhi University of Health Sciences & Recognised by Dental Council of India)

Email: principalsbpdch@yahoo.co.in www.sbpatilcollege.in

Ph.: 08482 232101-232588 Fax.: 08482-232101

Estd.: 1991

Ref: SET/SBPIDSR/BIDAR/2017-18/045

DATE: 10-05-2017

GRIEVANCE REDRESSAL POLICY

The college has a student grievance redressal committee. The functions of the committee are to look into the complaints lodged by any student and judge its merit. The grievance redressal committee is also empowered to look into matters of harassment. Anyone with genuine grievance may approach the grievance redressal committee members in person. In case the person is unwilling to appear in self, grievance may be sent in writing. Grievances may also be sent through e-mails to the principal.

OBJECTIVES

1. The objective of the grievance redressal committee is to develop a responsive & accountable attitude among all the student member in order to maintain a harmonious educational atmosphere in the institute.
2. Grievance redressal committee has been constituted for the redressal of the problems reported by the students of the college with the following objectives.
3. Upholding the dignity of the college by ensuring strike free atmosphere in the college through promoting cordial student-student relationship and student-teacher relationship etc.
4. Encouraging the student to express their grievances/problems freely and frankly without any fear of being victimized.
5. Suggestions/complaint box have been installed in front of administrative block, hostel, in which students who want to remain anonymous put in writing their grievances and their suggestions for improving academics /administration in the college.
6. Advising the student of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.

S. B. Patil
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NAUBAD, BIDAR-585402
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7. Advising all the student to refrain from inciting students against other students, teachers and college administration.

8. Advising all staff to be affectionate to all the students and not behave in vindictive manner towards any of them for any reason.

RESPONSIBILITIES

1. To provide avenue for aggrieved students to redress their individual grievances in order to have a healthy atmosphere in the institute.

2. Comply with the UGC & university regulations to provide for the establishment of grievance redressal committee in the institute.

3. Discuss and resolve the grievances, if any received in writing from the concerned student.

PROCEDURE

1. The setting of the grievance redressal committee will be widely published.

2. The students may feel free to put up a grievance and drop it in the box placed in the college premises.

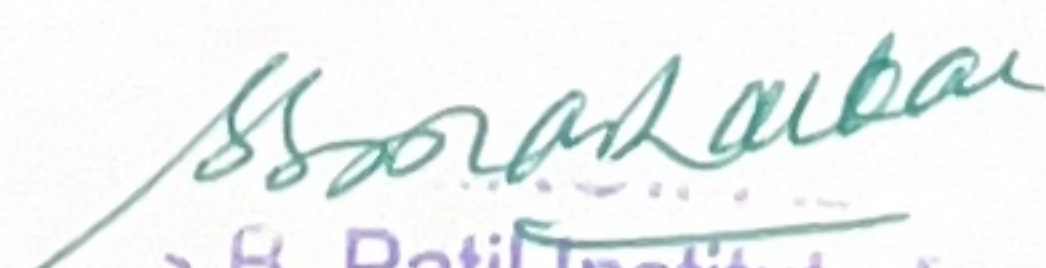
3. The grievance redressal committee will act upon those cases which have been forwarded along with the necessary documents.


Policy Version 1.0 10.05.2017

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